



# Arizona Infectious Disease

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## PRESCRIPTION POLICY

- We will fill or refill **antibiotics only**. Please reach out to your PCP for all other medications.
- All short term antibiotic prescriptions (generally 5 day to 14 days in duration) require an appointment to determine best course of treatment plan.
- Long term antibiotic prescriptions (90 to 180 days). We encourage patients to have their medications refilled at the time of their appointments. Your provider will prescribe the appropriate number of prescription refills to last until your next scheduled appointment. **As antibiotics can have major side effects and missed doses can lead to resistance, all longterm prescription refills require blood work review and office visit to determine compliance and ongoing safety. For the same reason, we don't refill long term prescriptions solely based on pharmacy request as we can't determine safety and compliance. We must hear from you via phone or patient portal for refills and/or schedule regular office visit at least 2 weeks prior to running out of the medication. Without office visit, all long term prescriptions can only be refilled for one time for 30 day supply or bridged with samples (if made available by the manufacturer) to avoid lapse in treatment until your next appointment. Fulfilling refill request take 5 business days to process so please plan ahead. We encourage patients to have their medications refilled at the time of their appointments.**
- Intravenous Medications: **All intravenous medications require office appointment** (to determine safety).
- Medications requiring authorization from your insurance will require additional time to process.
- Medications will not be refilled if the patient has not been seen in the last 6 months.
- Controlled Medications: We **DON'T** prescribe pain medications.
- New Patients: All new patients must have an office visit before any prescription medication is prescribed.
- All of our providers participate in electronic prescribing directly to your local and mail order pharmacies. We generally don't issue paper prescriptions.